

My monitor is not working properly!

Is it flickering rapidly?

YES

12v battery is dead/dying. Charge or replace the battery.

Does it smell like smoke?

YES

The power connections from the 12v battery were likely crossed (black to red or red to black) and the tv is dead. Replace the monitor.
OR
The power cable was pinched in the case when lid closed and caused a short in the wiring. Replace the monitor.

Does it even power up?

NO

If the screen stays black but the small led power indicator lights turn on and/or your CAT6 boxes have power, your battery may be insufficiently charged or needs replaced. Try and alternative power source or different battery.