

HD ENDZONE CAM WARRANTY EXCLUSIONS

While our tower and transport cases are extremely rugged, the system itself is still made up of very delicate and EXPENSIVE electronics. Please use great care in setup, takedown and storage of your system.

- Physically Damaged, pinched, or lost cables and/or remotes.
- Pan tilt issues arising out of improperly stored batteries (corrosion occurs if AA batteries are left in during the offseason or excessive moisture/humidity is not dried out after use) which can cause failure. A “floppy” mount where the camera attaches that does not allow the camera to look up or down. This can be caused by trying to manually push the pan head down or up. **ONLY USE REMOTE TO MOVE PAN TILT HEAD.**
- Damage to the monitor from improper storage (cracked screen) or damage from improperly connected battery leads (black to red and red to black connections WILL result in a dead monitor) or any other physical damage caused to monitor.
- **ANY** battery related issues. Batteries lose life over time. Dead or dying batteries are not covered. We may cover batteries that are D.O.A (dead on arrival) if we are informed within 1 week of initial delivery. Batteries need to be properly maintained during the season and offseason. Please see battery maintenance guide for storage procedures.
- Physical damage to the camcorder internally (blurry lens) or externally which includes but not limited to: damaged HDMI/remote ports, damaged or loose battery release clip or damage to LCD screen (*REMEMBER TO KEEP LCD SCREEN CLOSED WHILE IN USE! This will greatly increase your battery life.*)
- Damage to tower itself which can include: broken lever locks used to hold tower up, damage to ports from improper use or abuse (this can be caused from remotes/cables being inserted incorrectly/forced or from improperly securing camera components to the top causing them to fall and damage the cables/connection ports) and bent or broken leg components. ***USE AT OWN RISK DURING HIGH WINDS OR INCLEMENT WEATHER. While the tower is very durable during adverse conditions, it can still blow over in high winds and can be damaged by water or even worse, lightning!***
- In short, you and your program (kids, parents, boosters) worked hard to raise money for our system and we appreciate that. This takes us to the point addressed above that these are delicate electronics and need to be treated as such. Take your time during setup and take down. Most incidents occur when you are rushed.